

Part-Time Library Assistant - Linwood Public Library

The Linwood Public Library in Linwood, NJ, seeks candidates for the position of Part-Time Library Assistant to work approximately 13 hours per week. This position is not eligible for benefits through the Library. Compensation is \$15.49/hour.

The Library is looking to cover the following shifts:

- 2:00-5:00 on Wednesdays
- 9:30-4:00 on Saturdays

### **Job Description:**

Performs entry-level library support work. Job duties primarily involve assisting in the areas of technical services, circulation, and public services.

# **Primary Responsibilities:**

Performs circulation duties such as:

- Charging and discharging library materials while following policy and procedural quidelines
- Issuing new library cards and renewing existing accounts
- Searching for library materials and processing hold requests
- Accepting payment for library overdue fees and material charges
- Assisting with coverage at the circulation desk
- Processing new materials for circulation
- Using and maintaining the digital library database to help locate library materials

Performs general library housekeeping duties such as:

- Shelving books, straightening shelves, and reading shelves
- Organizing items like files, sign-up sheets, and hold requests
- Performing a variety of office support tasks such as operating and troubleshooting copiers, printers, and public computers
- Following daily opening and/or closing procedures

Performs customer service tasks such as:

- Answering standard questions regarding library services and policies both in the library and on the telephone; directing patrons to appropriate areas or departments
- Teaching people how to use the library resources, including some items in the Makery
- Tactfully and politely ensuring that library patrons are adhering to Library policies
- Assisting in direction and instruction of volunteers

#### Other duties:

- Providing excellent customer service at all times
- Assisting with programming
- Attending scheduled staff meetings
- Performing other duties as assigned by the director

### Requirements:

- 1. High school diploma
- 2. Ability to communicate well and follow directions while being detail-oriented
- 3. Excellent computer skills with the ability to learn new software quickly

# **Special Requirements:**

Ability to lift, pull and/or carry boxes of books weighing up to 50 pounds; mobility to stand, stoop, reach and bend to place and remove books from high book shelves up to 80 inches above floor level or from low book shelves up to 2 inches above floor level.

#### Preferred:

- Availability to work weekend shifts, flexibility with schedule, and ability to work additional hours during staff absences. Priority will be given to those who are able to work weekend shifts
- 2. Prior customer service experience or experience working with the public
- 3. Knowledge of and interest in reading materials and other items that may be borrowed at a public library
- 4. Willingness to support library programs and events or lead special interest groups
- 5. Basic knowledge of library terms and processes
- 6. Familiarity with Google Calendar, word processing programs, and Canva

## To Apply:

Interested candidates should complete an application (available at the circulation desk or online) and return it to the circulation desk or email it to <a href="mailto:linwoodlibrary@linwoodlibrary.com">linwoodlibrary.com</a>.